



Change of circumstances

How to make changes 



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At any time throughout a student's time at university or college or before they start, their circumstances could change – affecting what financial help they could get.

How to make changes



Before the start of their course they can use their online account to make changes to:

- their choice of course;
- their choice of university or college;
- the details of their placement;
- the amount of loan they're applying for; and
- their personal details.

After their course has started, the student can still update their personal details online but if they intend to change their course, repeat a year, suspend their studies or if the fee they're being charged changes, they'll need to ask their university or college to tell us.

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